

Important news about our banking offices

# Mansfield Downtown & Marion Avenue



June 16, 2026

Our commitment to community banking is as steadfast today as it has been for more than 100 years. While that commitment will not change, we recognize that how customers choose to bank continues to evolve. To best serve our customers and communities, we regularly review how and where we provide banking services.

After a thoughtful review, we have made the decision to close the Mansfield Downtown Office located at 3 N. Main Street. The closure is effective September 15, 2026; however, the office is expected not to reopen in the interim due to ongoing structural review of the building. To ensure our Mansfield customers continue to have convenient in-person banking options, we are simultaneously announcing the renovation and expansion of services at our nearby Mansfield Marion Avenue Drive-Thru Center, less than a mile away. Once interior enhancements are complete (estimated September 2026) the office will feature a full-service lobby, open Monday through Friday, 9:00 a.m. to 5:00 p.m. and Saturday, 9:00 a.m. to 12:00 p.m.

Over the past several years, solutions such as virtual appointments, digital personal bankers, mobile check deposit and expanded customer care support have provided greater flexibility and convenience. At the same time, many customers rely on other nearby offices for in-person banking needs. With these options readily available and a lengthy structural review and remediation process now underway on our building, we have carefully evaluated how best to continue serving the Mansfield community.

## We're here for you

We are confident in our ability to continue providing excellent service through our nearby full-service offices, digital banking services and customer care support. Many of the same Park team members you know will continue serving customers at other Mansfield locations, and our teams are ready to assist you every step of the way.

**Nearby offices** | There are two locations you may find convenient and our teams are ready to serve you. *Mansfield Marion Avenue Drive-Thru Center*, 50 Marion Avenue, 419-524-3310 and *Mansfield Madison Office*, 797 Ashland Road, 419-589-6321.

In addition to taking care of your personal banking at the Mansfield Downtown Office, you may have visited banking specialists in our home lending, commercial and wealth management teams at this location. Let me assure you, these bankers are still local, still available and still committed to meeting you where you are. We will share plans soon for a future office that will permanently house our full banking team and offer additional convenience.

We value our relationship with you and sincerely thank you for choosing Park National Bank. If you have questions or would like assistance finding solutions for your banking needs, our team is here to help. We look forward to continuing to partner with you on your financial journey.

Respectfully,

Chris Hiner  
Regional President

*Any person wishing to comment on this branch closure may file comments with the director of district licensing at the Office of the Comptroller, Eastern District Office, 7 Times Square, 10th Floor Mailroom, New York, NY 10036. Comments should be filed by the proposed closing date.*



### Chat with a Park banker

Our mobile app and website connect you directly to a dedicated Park banker through secure chat, so you can handle many tasks you would normally do in a branch.



### Digital appointments

Schedule an appointment to meet with a banker in person or virtually at a time and location that works best for you.



### Online & mobile banking

Monitor accounts, pay bills, transfer funds, deposit checks, make loan payments, set alerts, and more, anytime, anywhere.



### Customer Care support

Our customer care team is available to assist with account questions, banking needs and general support.

